



CASE II

FA961AM
INSTRUCTION
MANUAL



FALK USA / AHM

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Saint Charles, IL 60174

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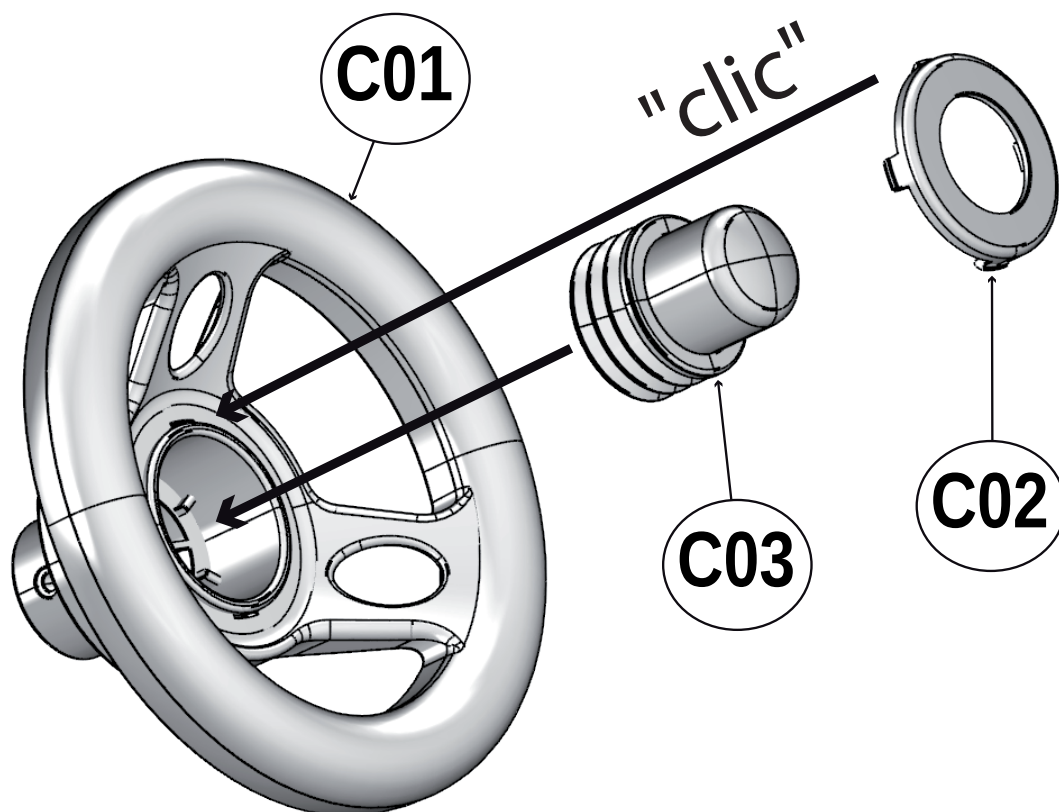
www.rideons.americanhobbies.us



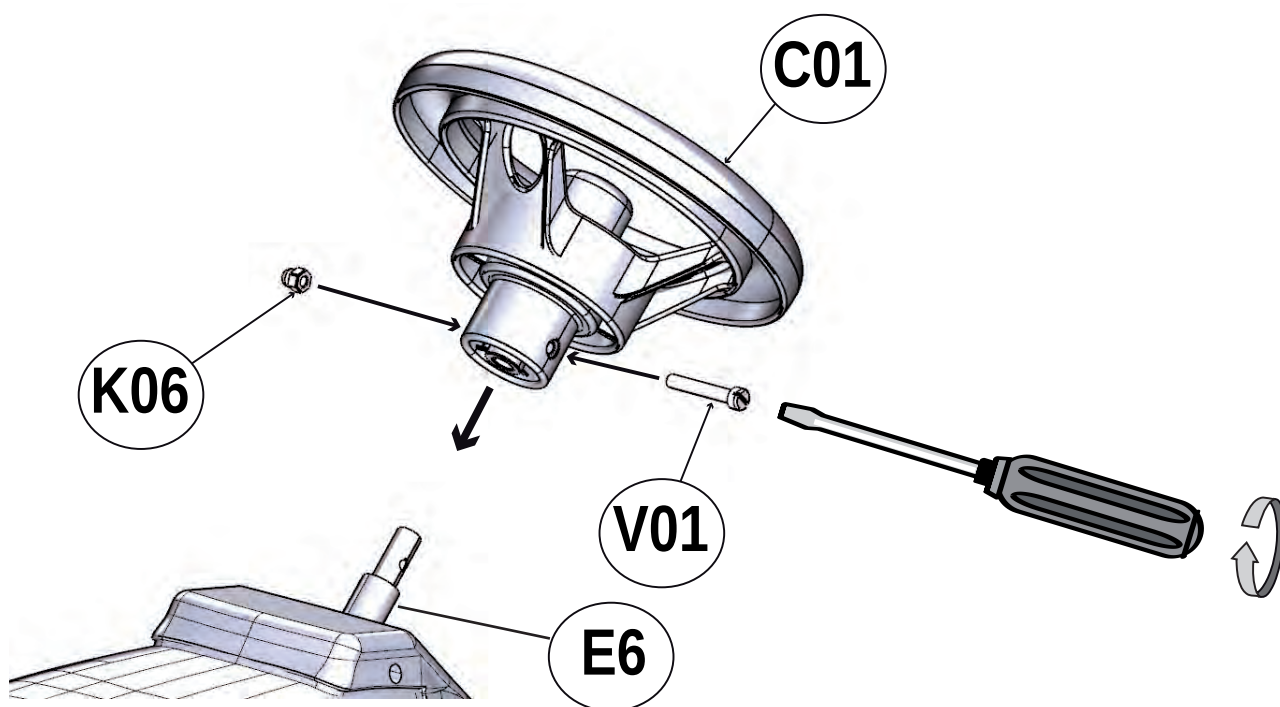
FOLLOW US !



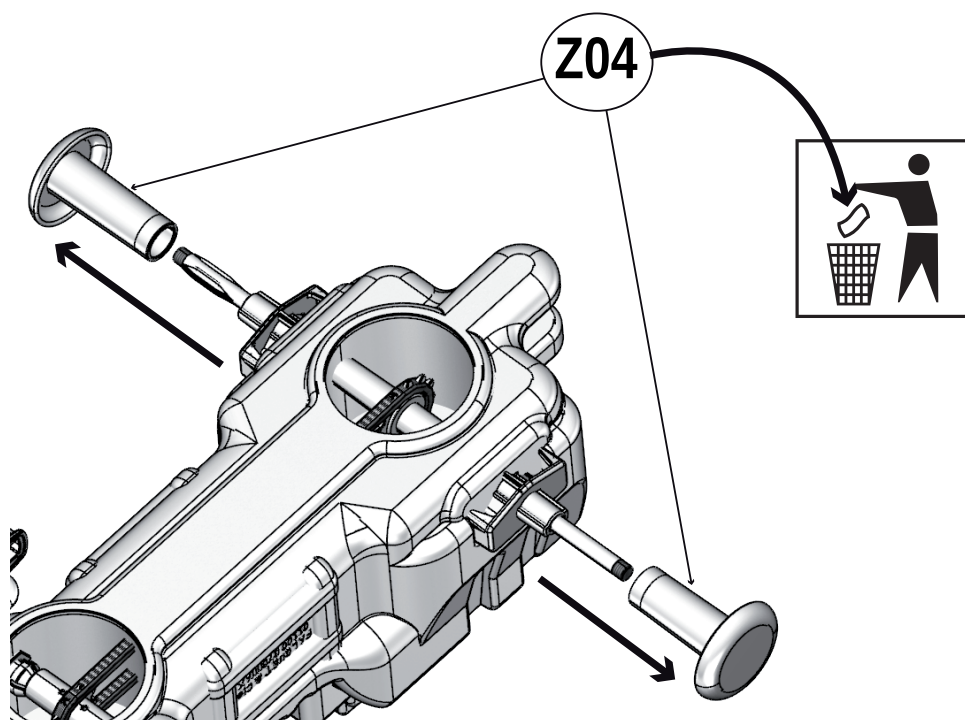
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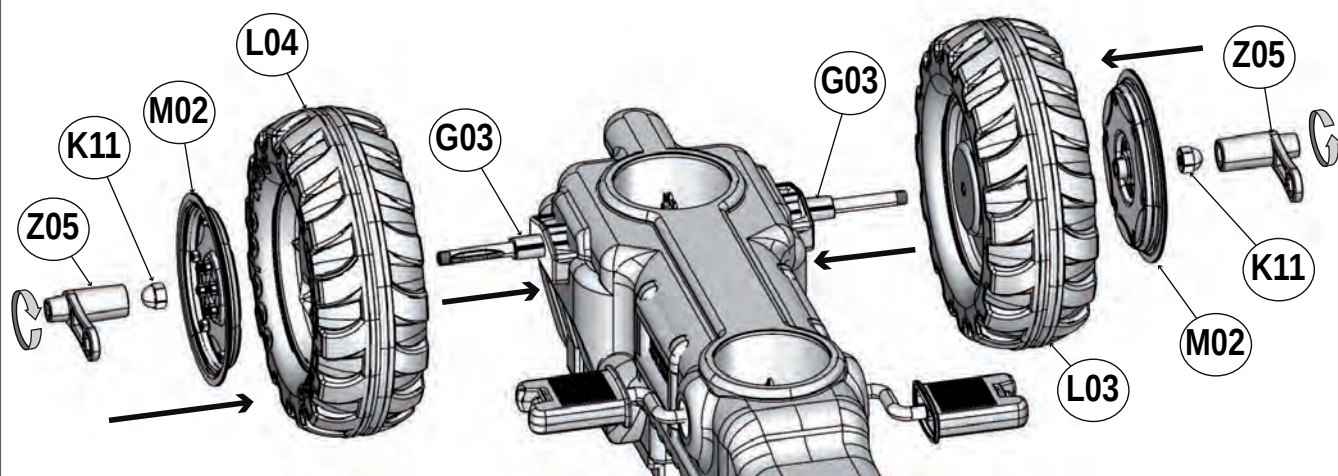
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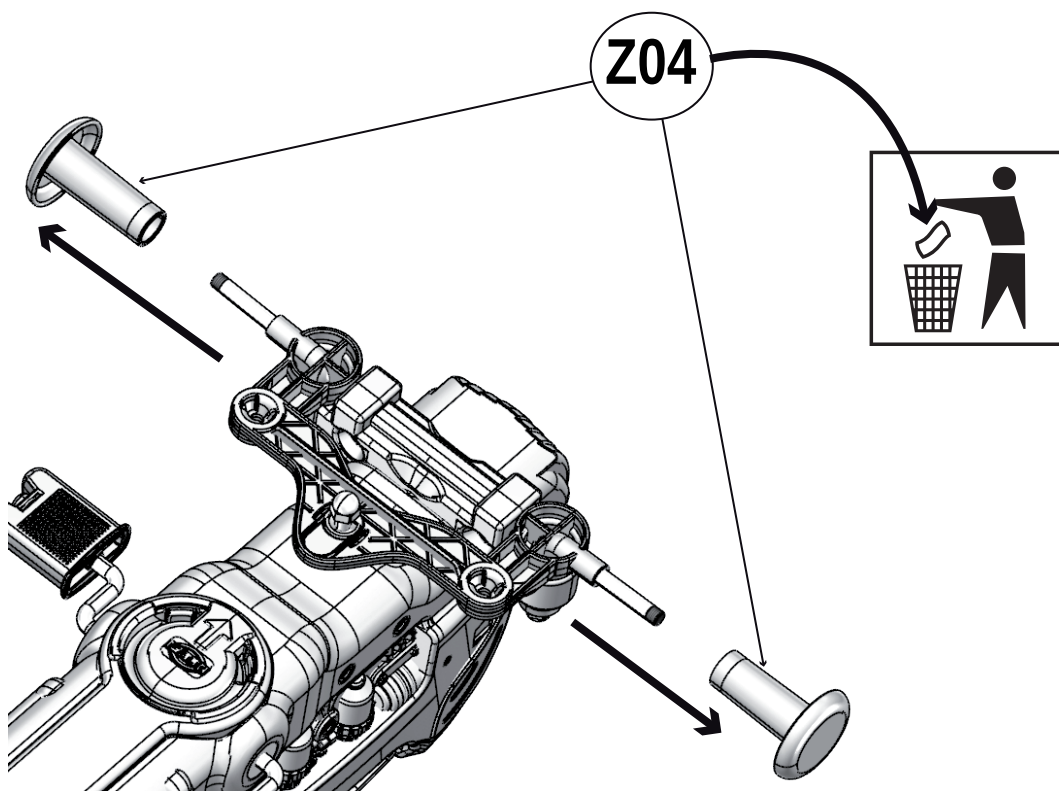
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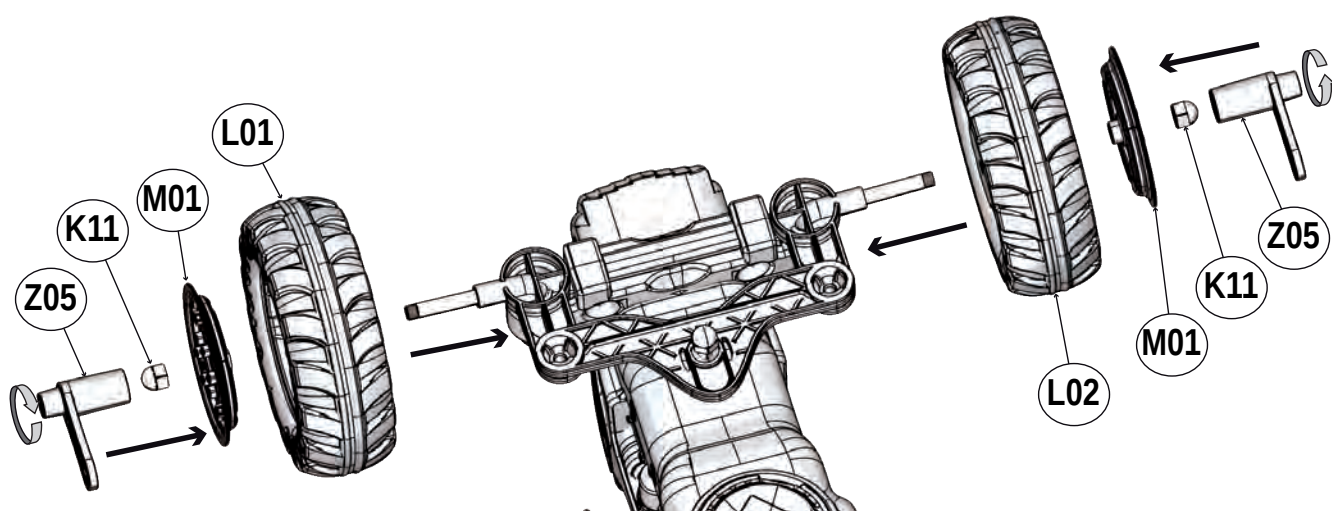
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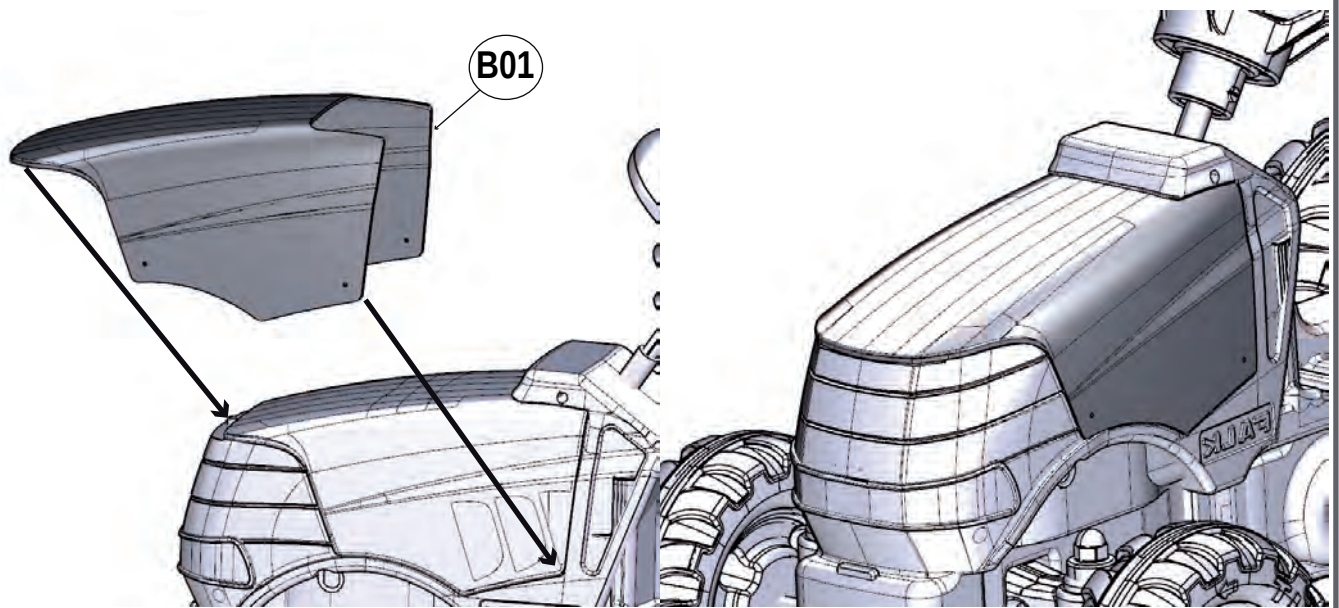
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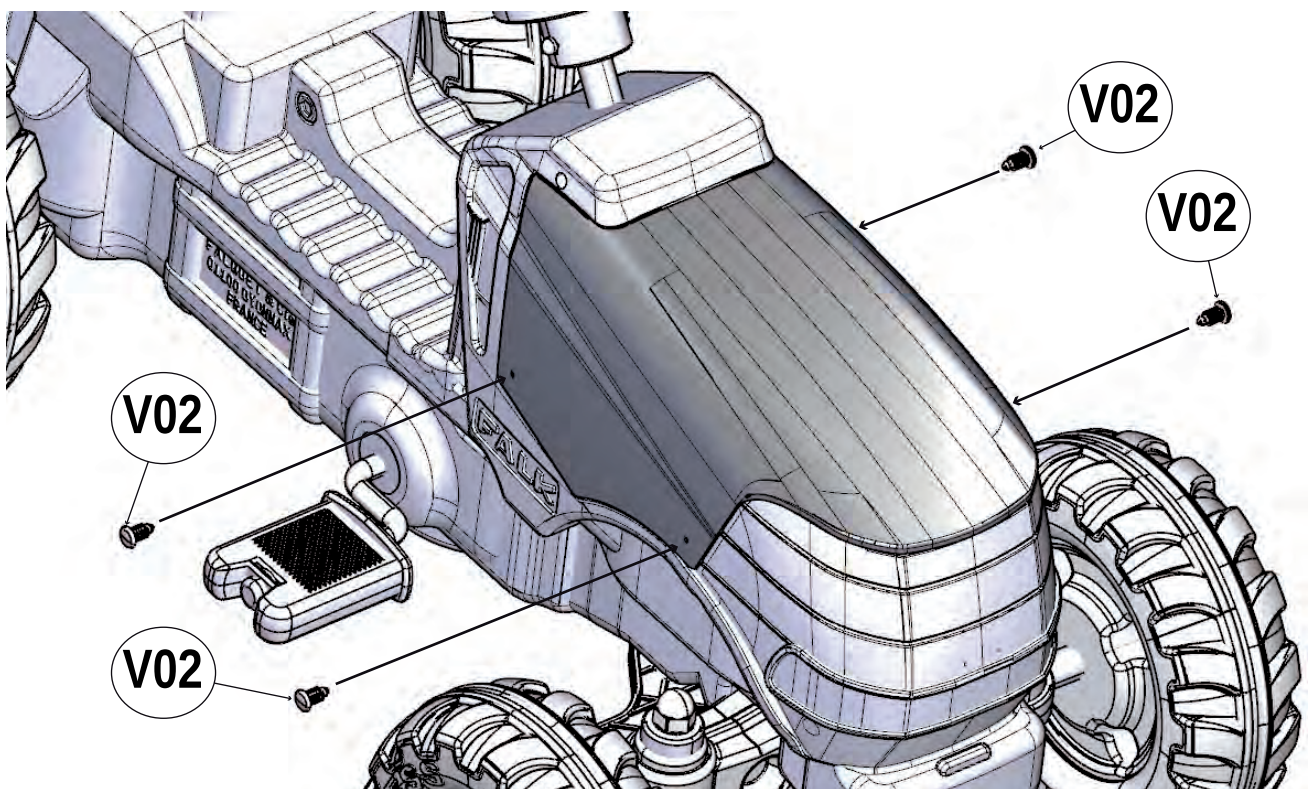
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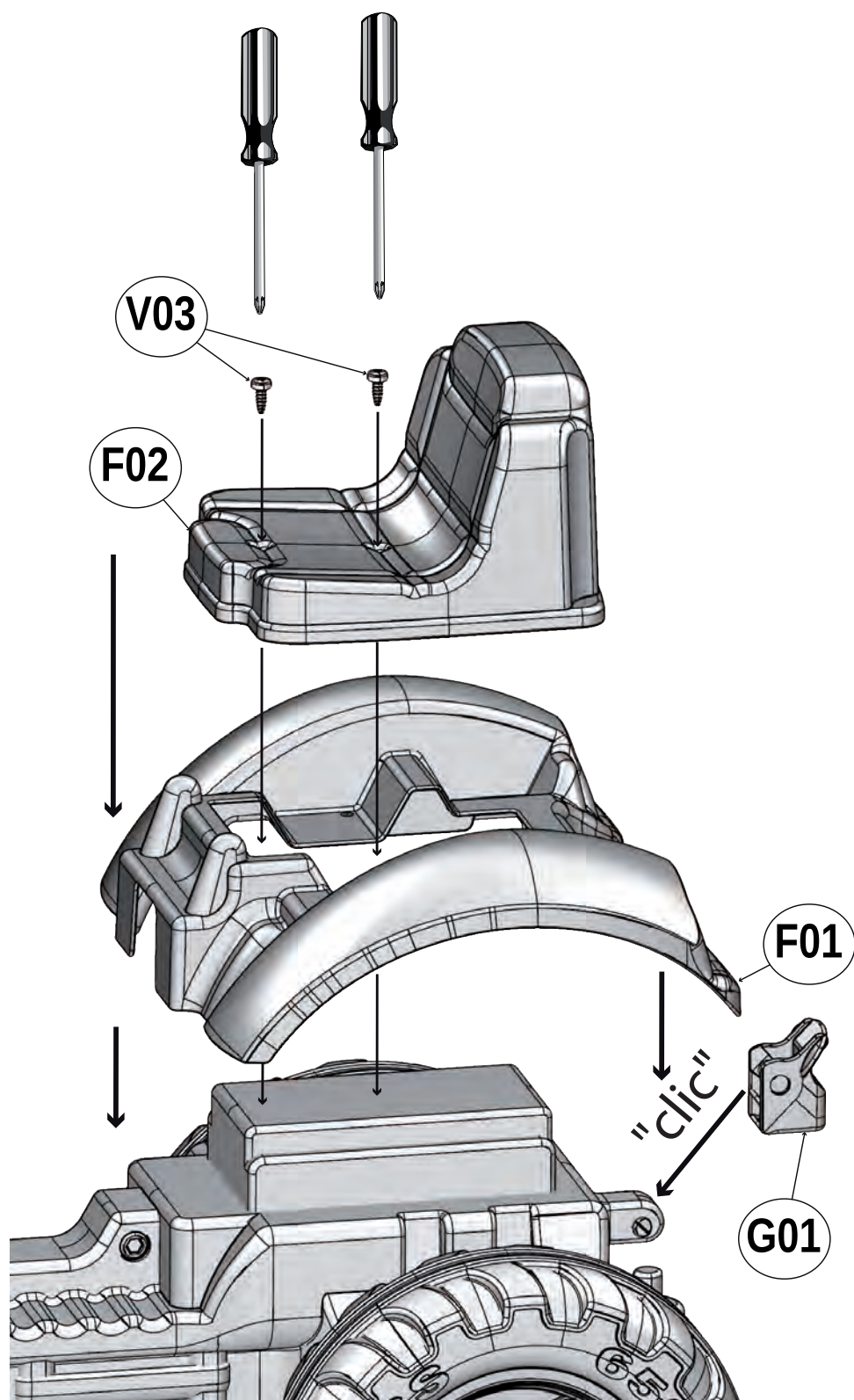
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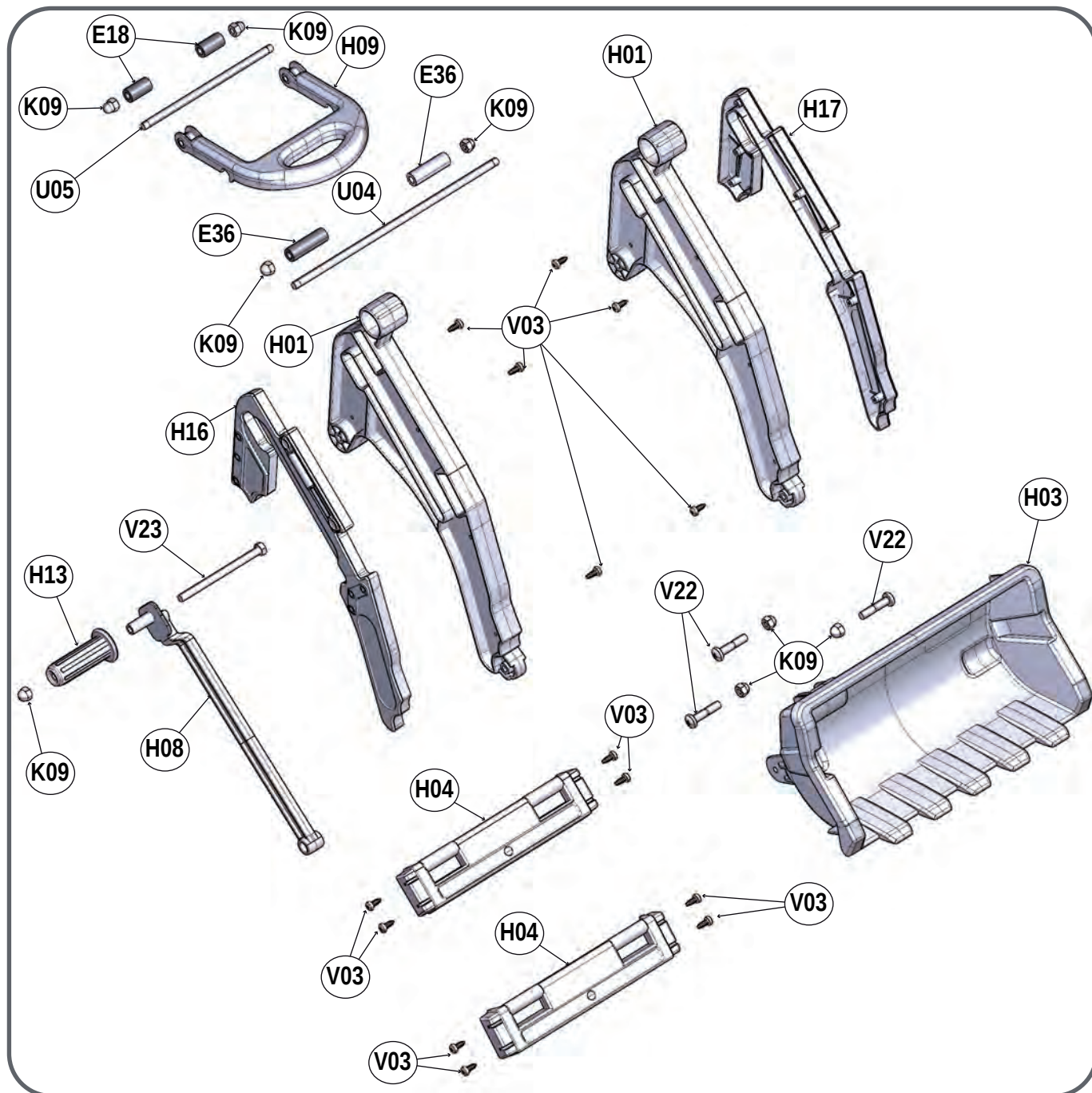


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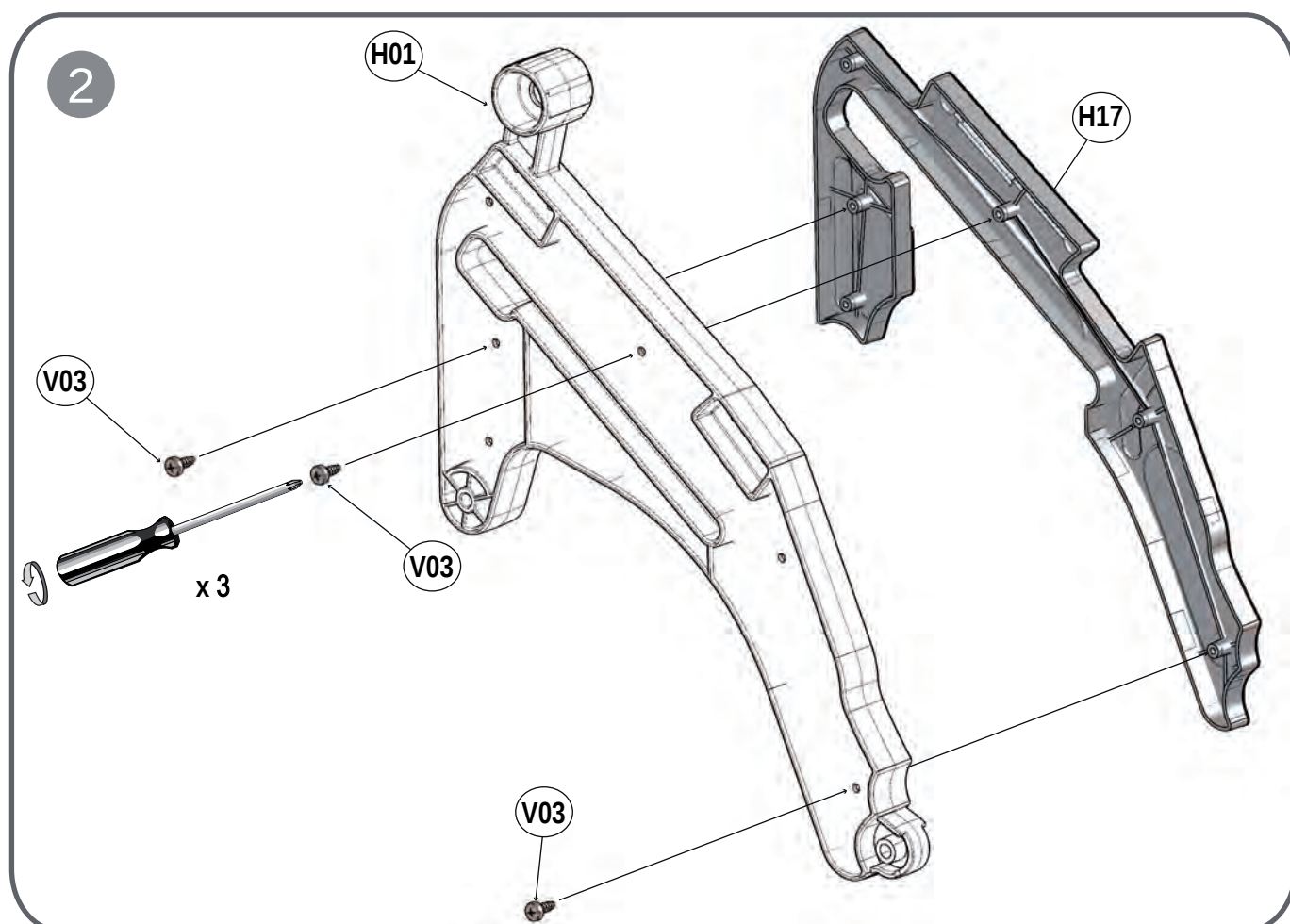
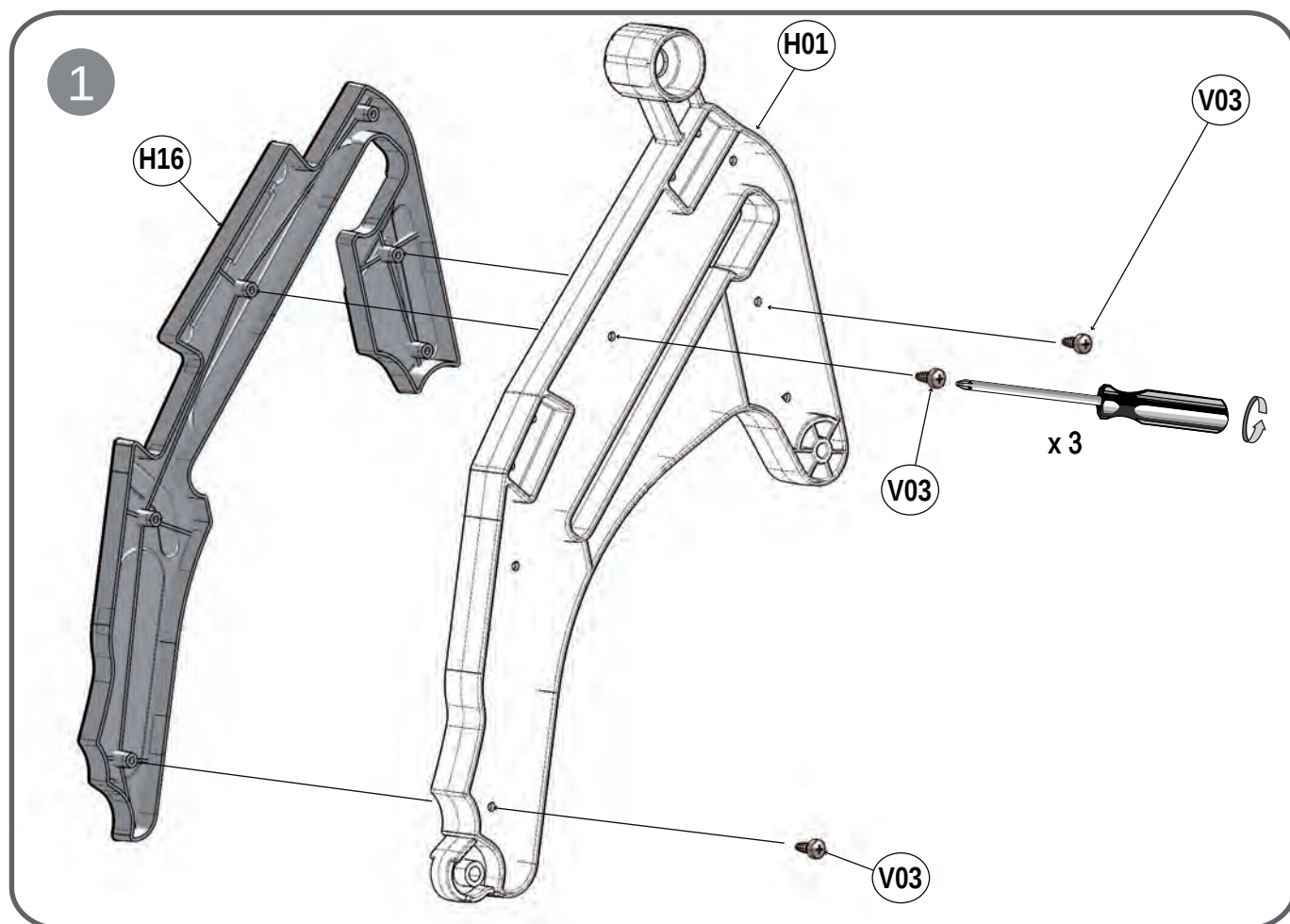


V03	V23	V22	K09	E52	E30	H13	Z05
							
Ø5 x 16 mm x 14	M8 x 120 mm x 1	M8 x 40 mm x 3	Ø8 mm x 8	36 mm x 2	18 mm x 2	x 1	x 2

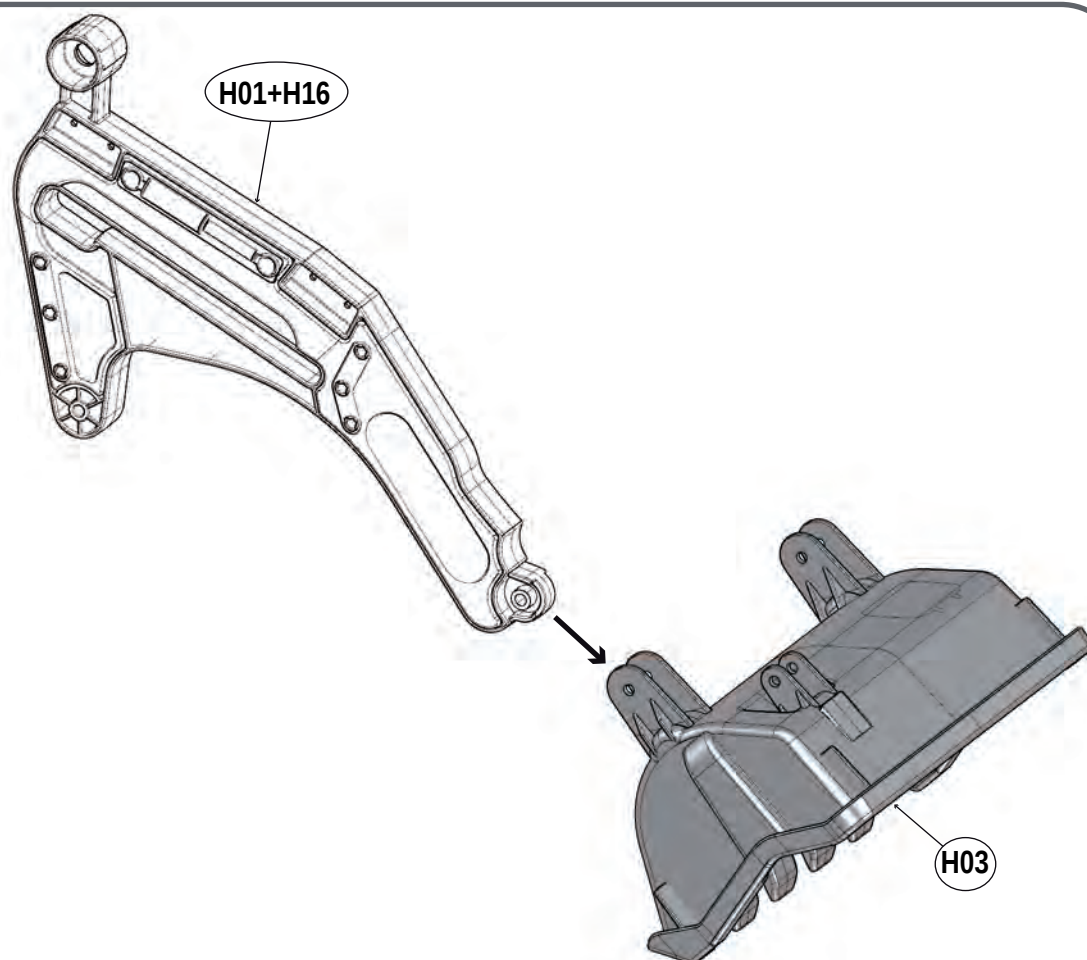
U05		x 1
	Ø8 mm x 205 mm	
U04		x 1
	Ø8 mm x 310 mm	



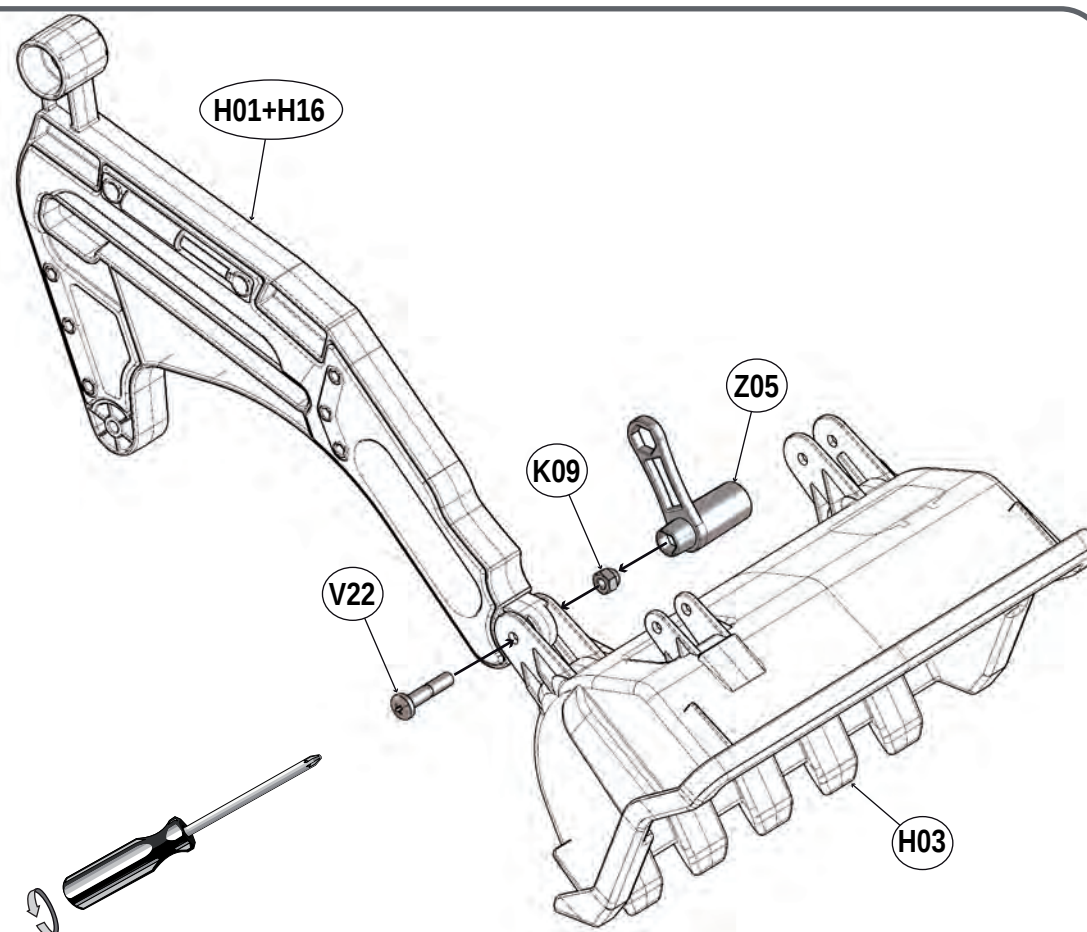
Tools not provided - Outils non fournis
Werkzeuge nicht geliefert



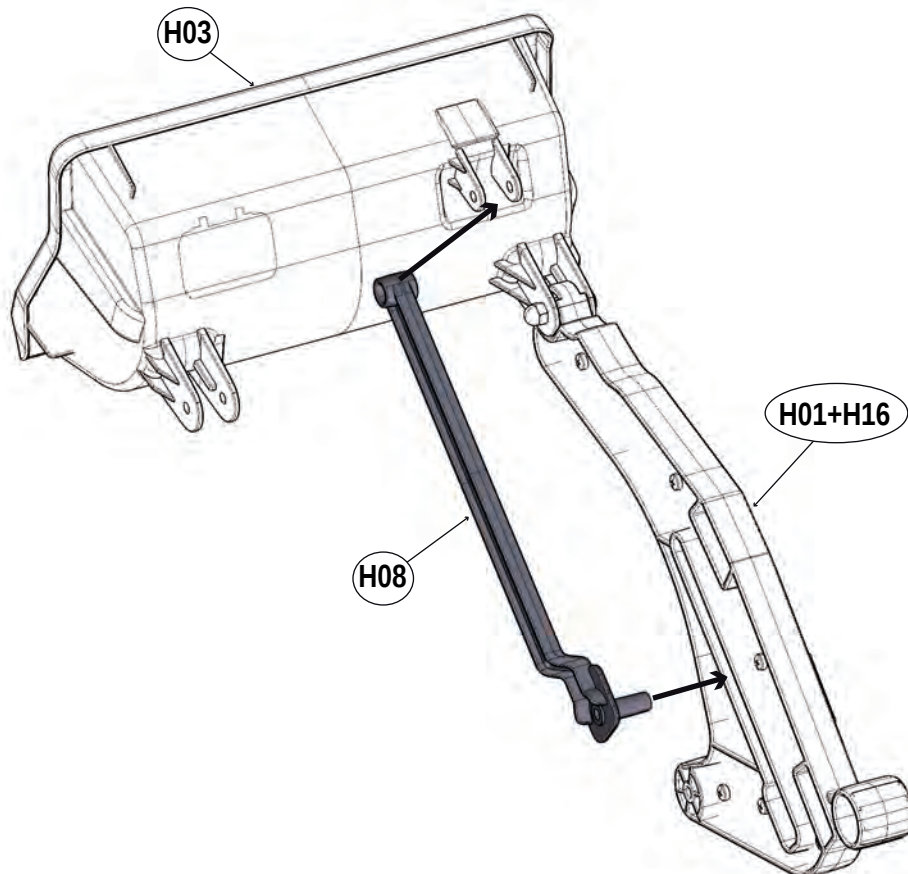
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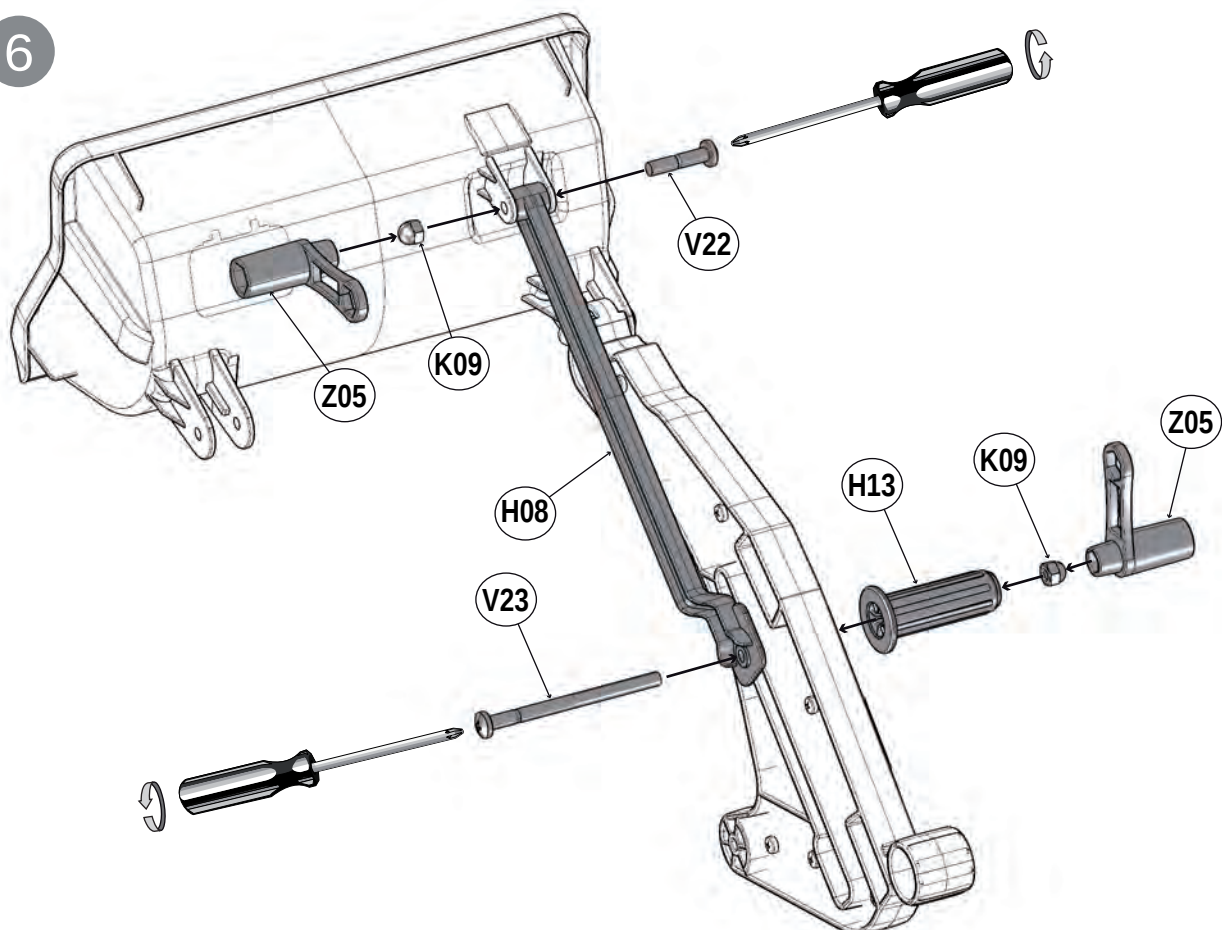
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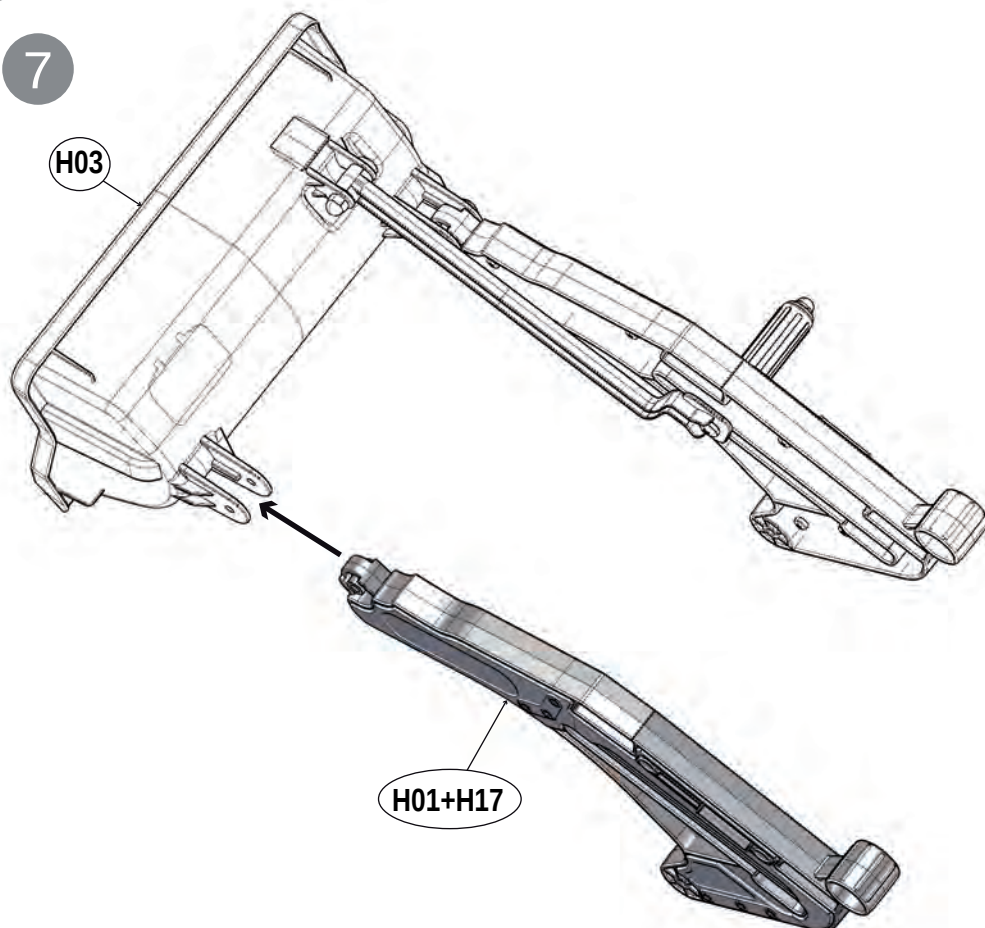
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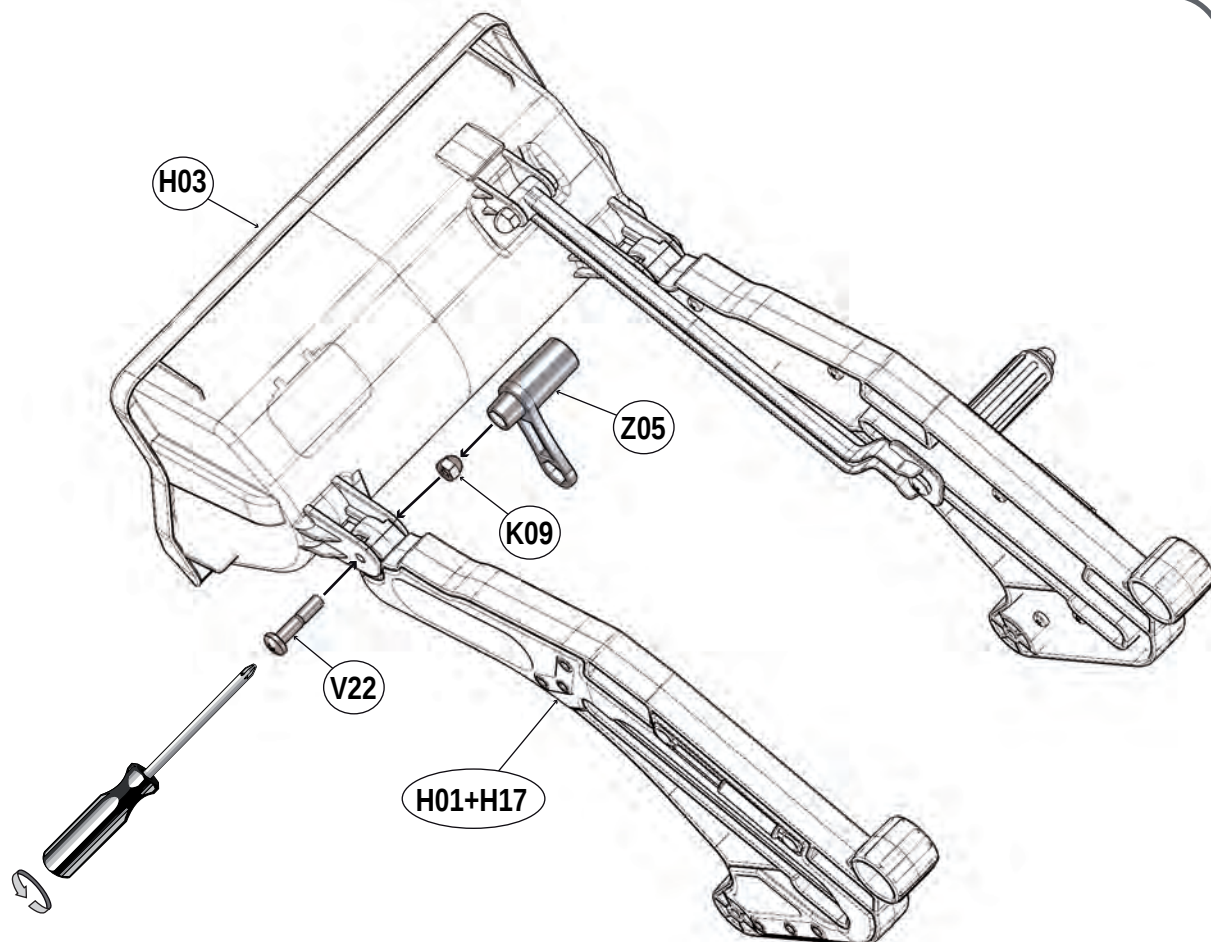
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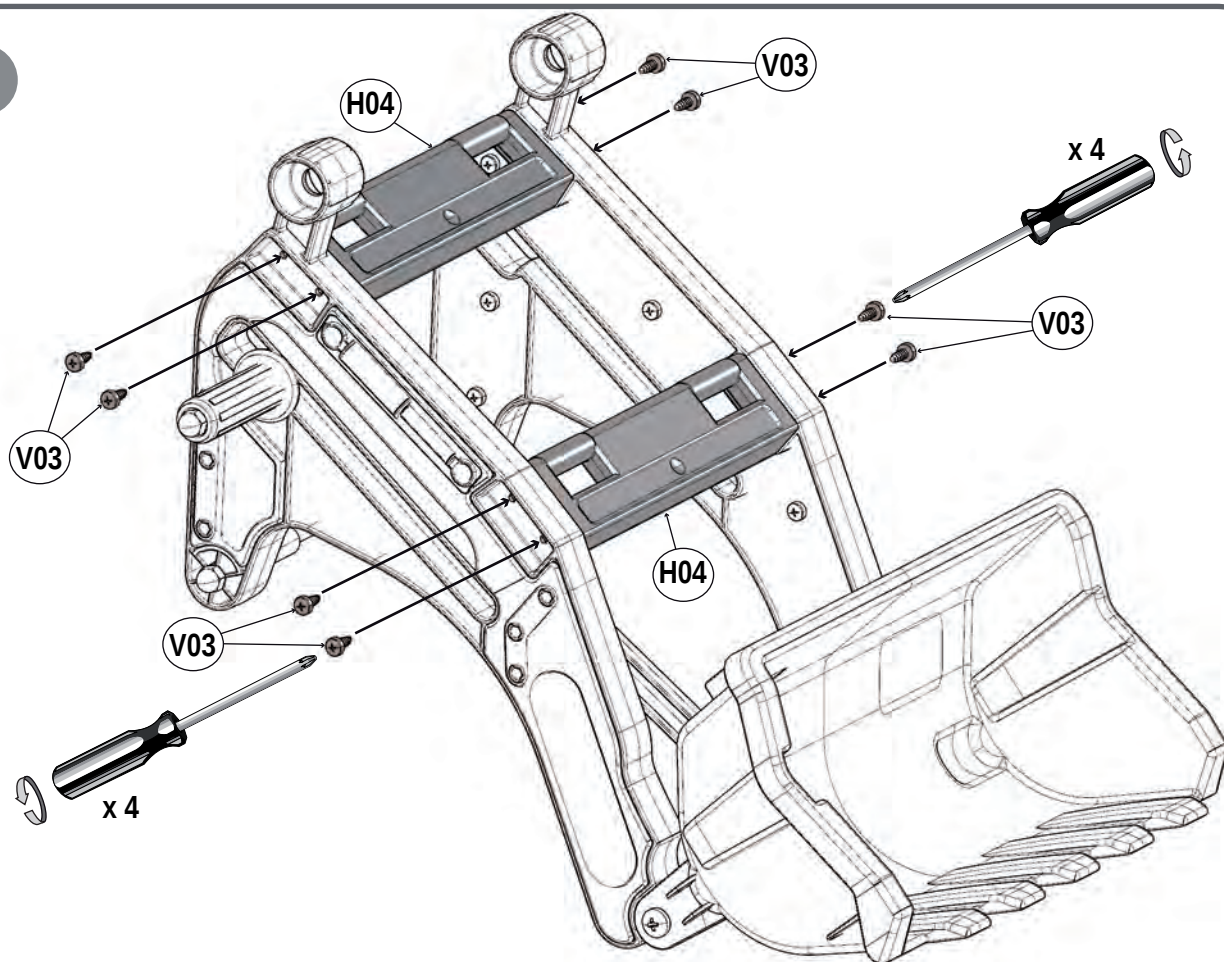
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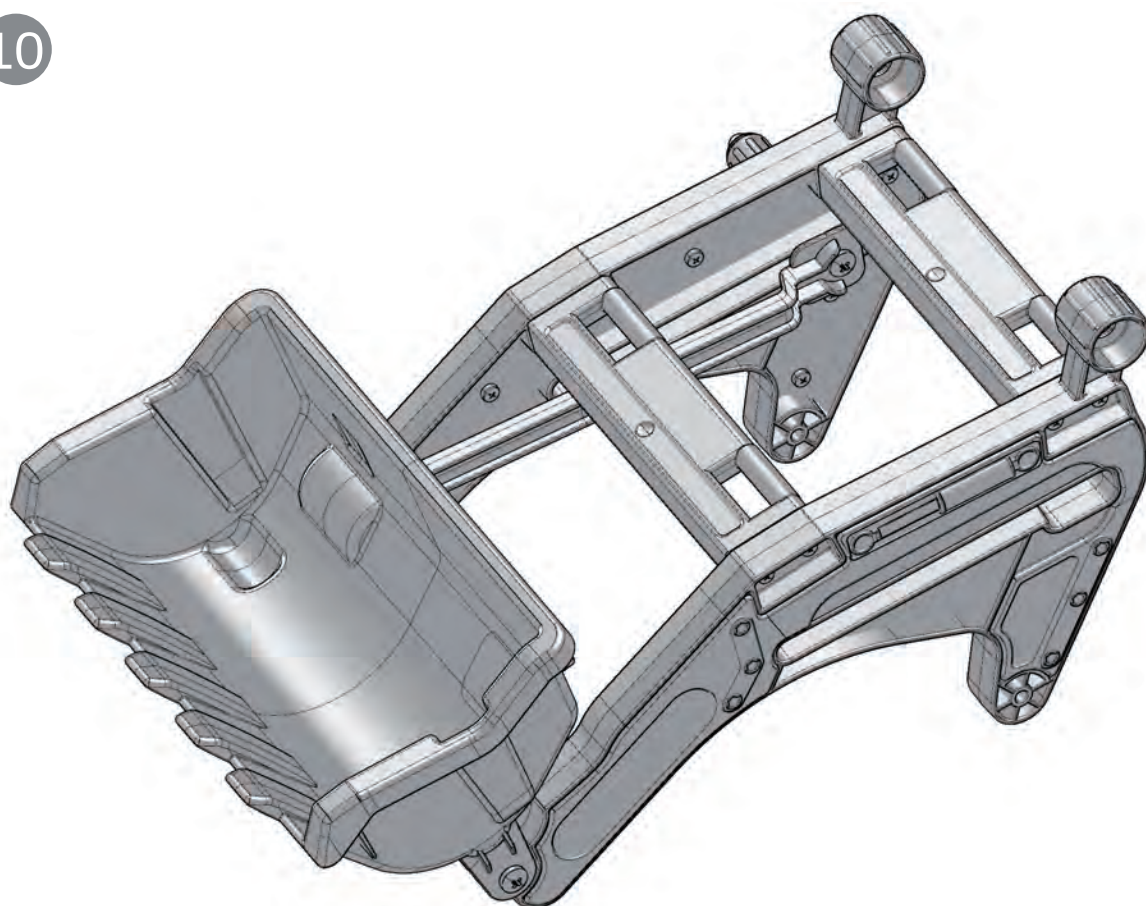
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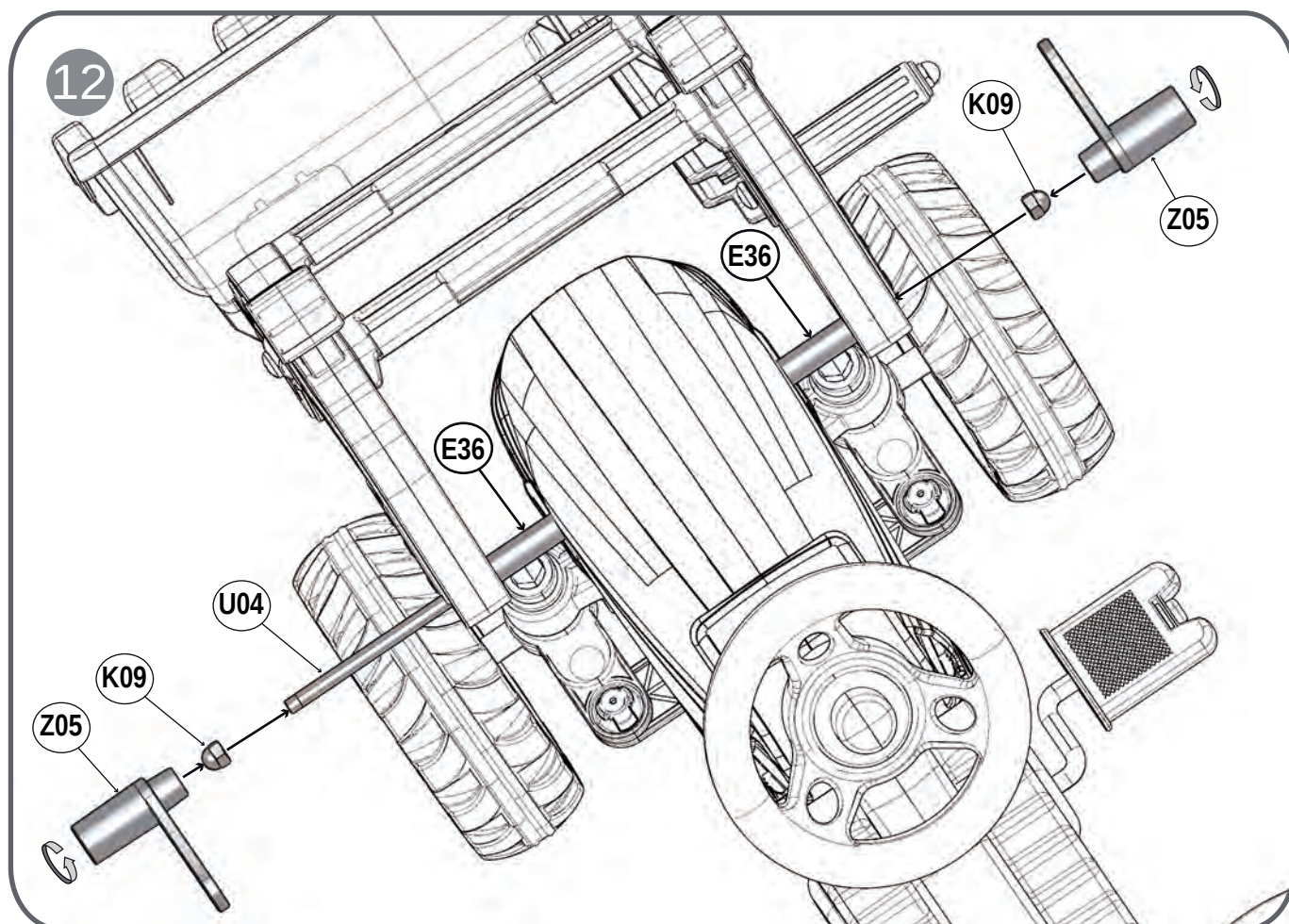
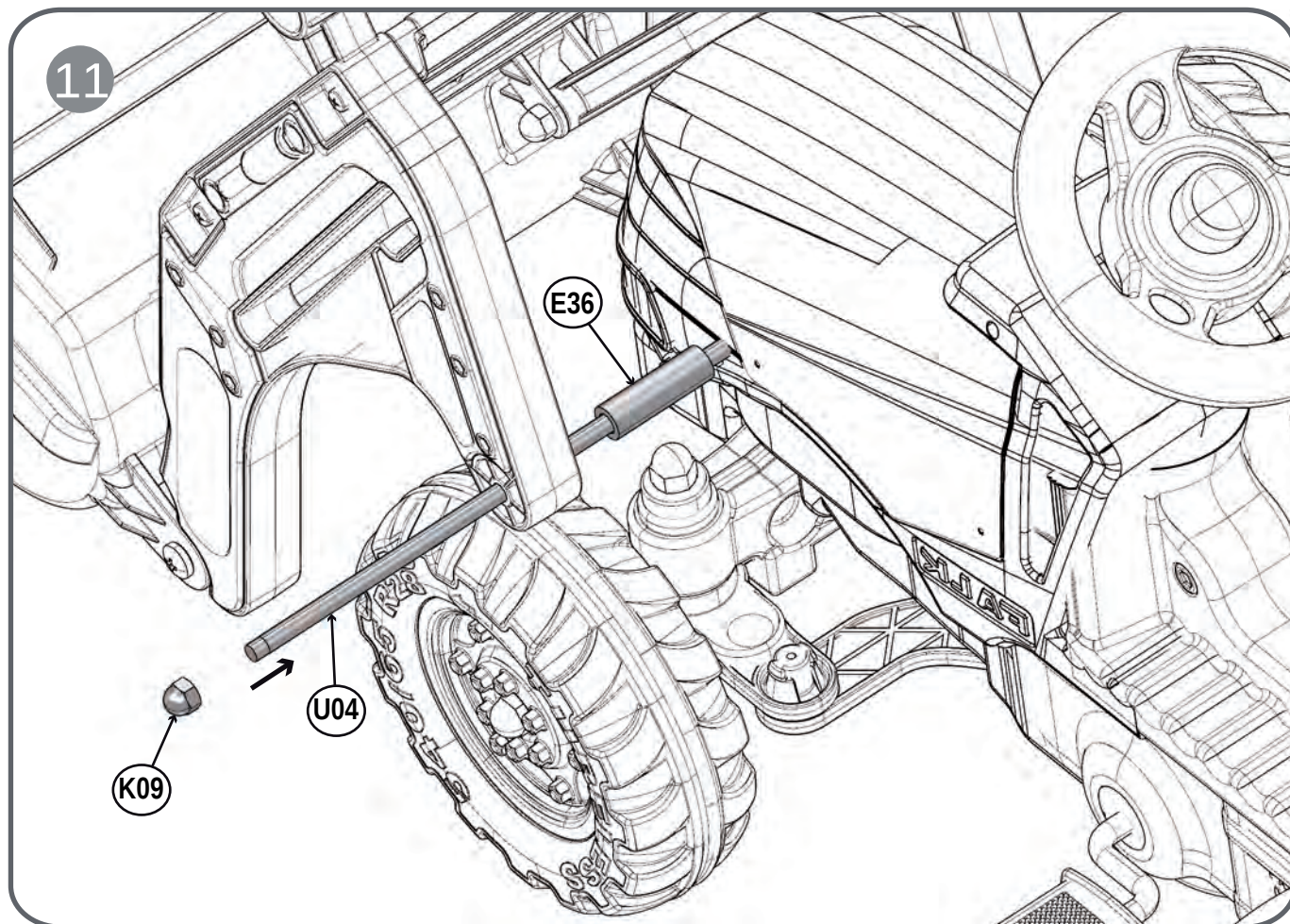


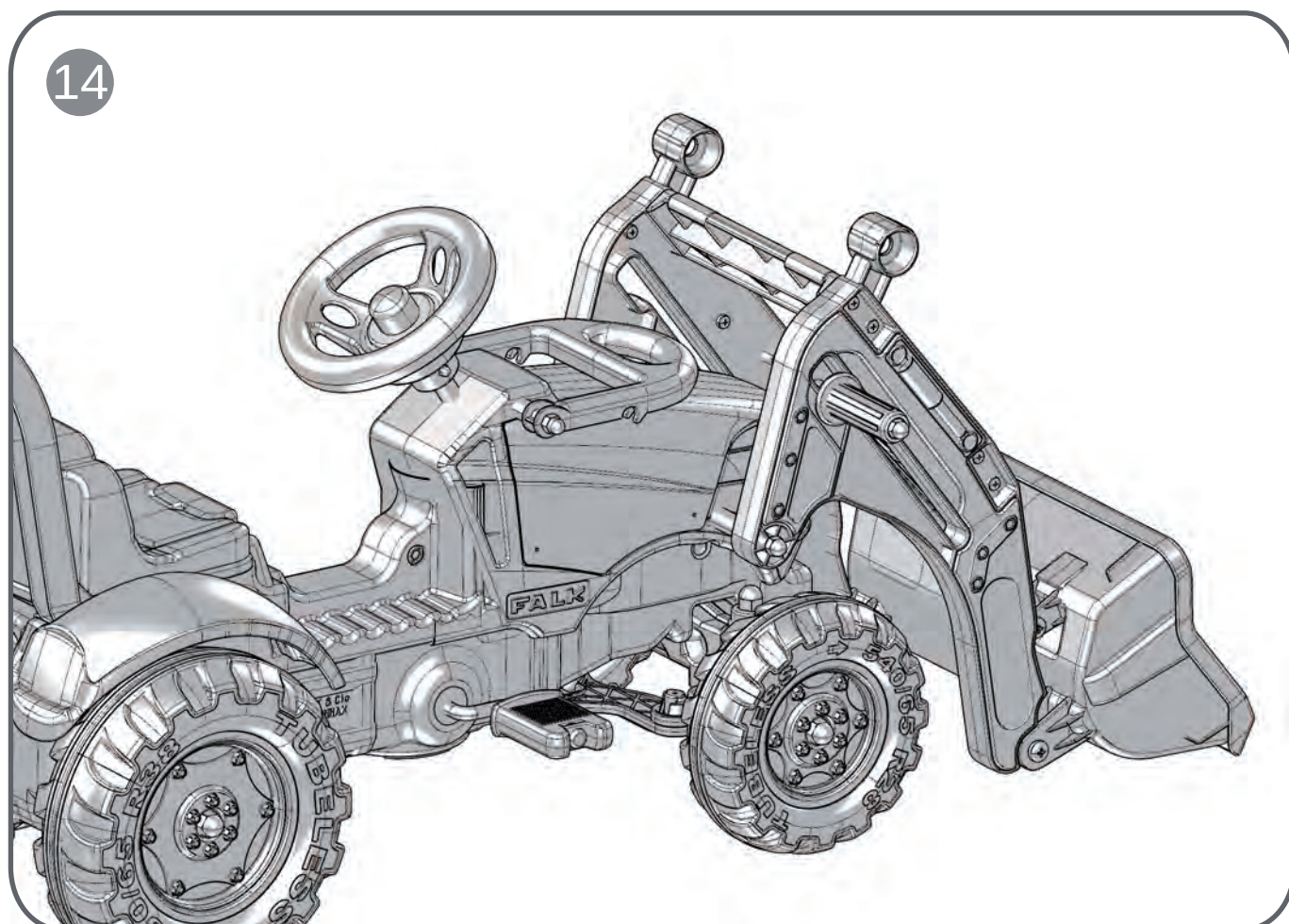
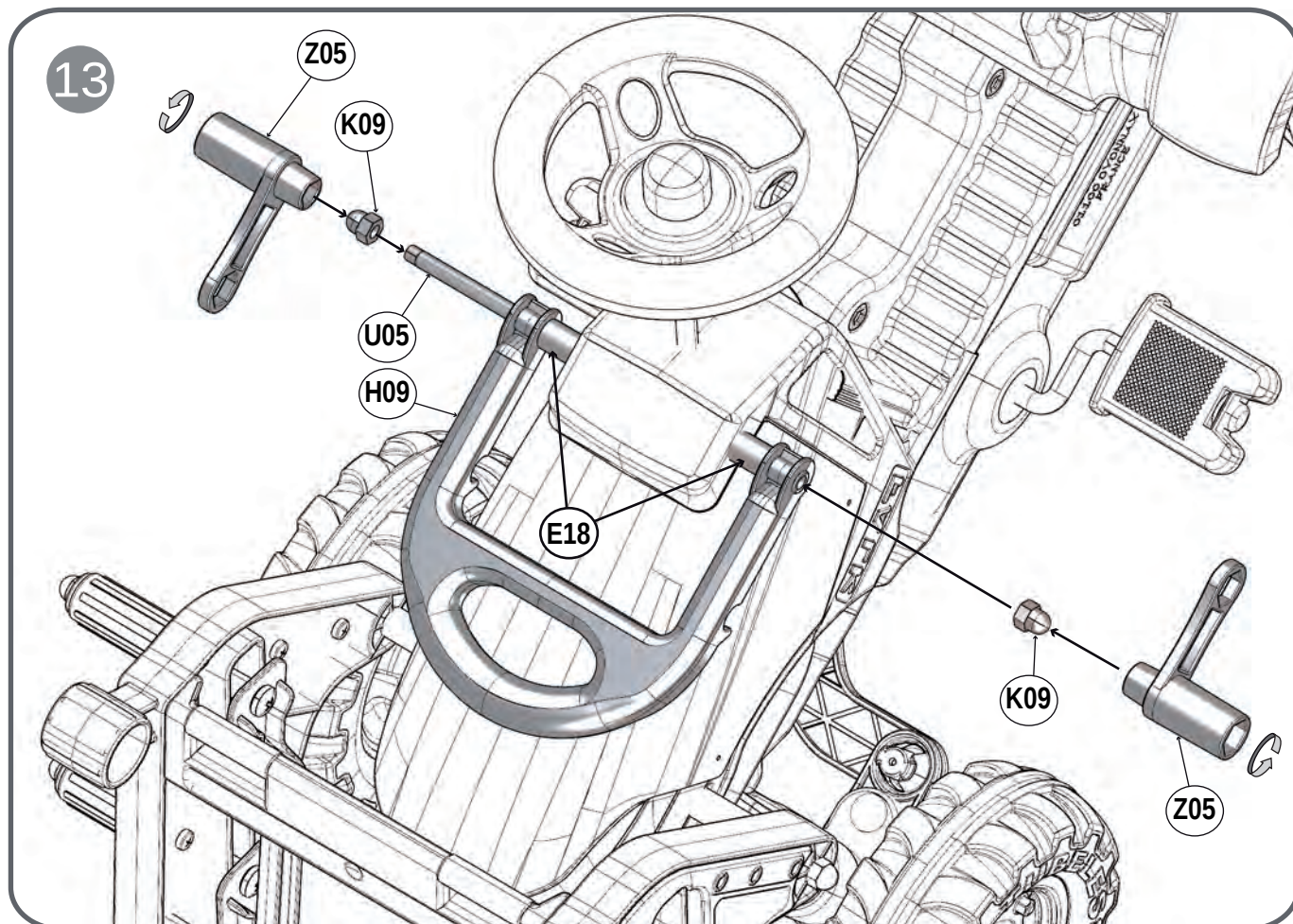
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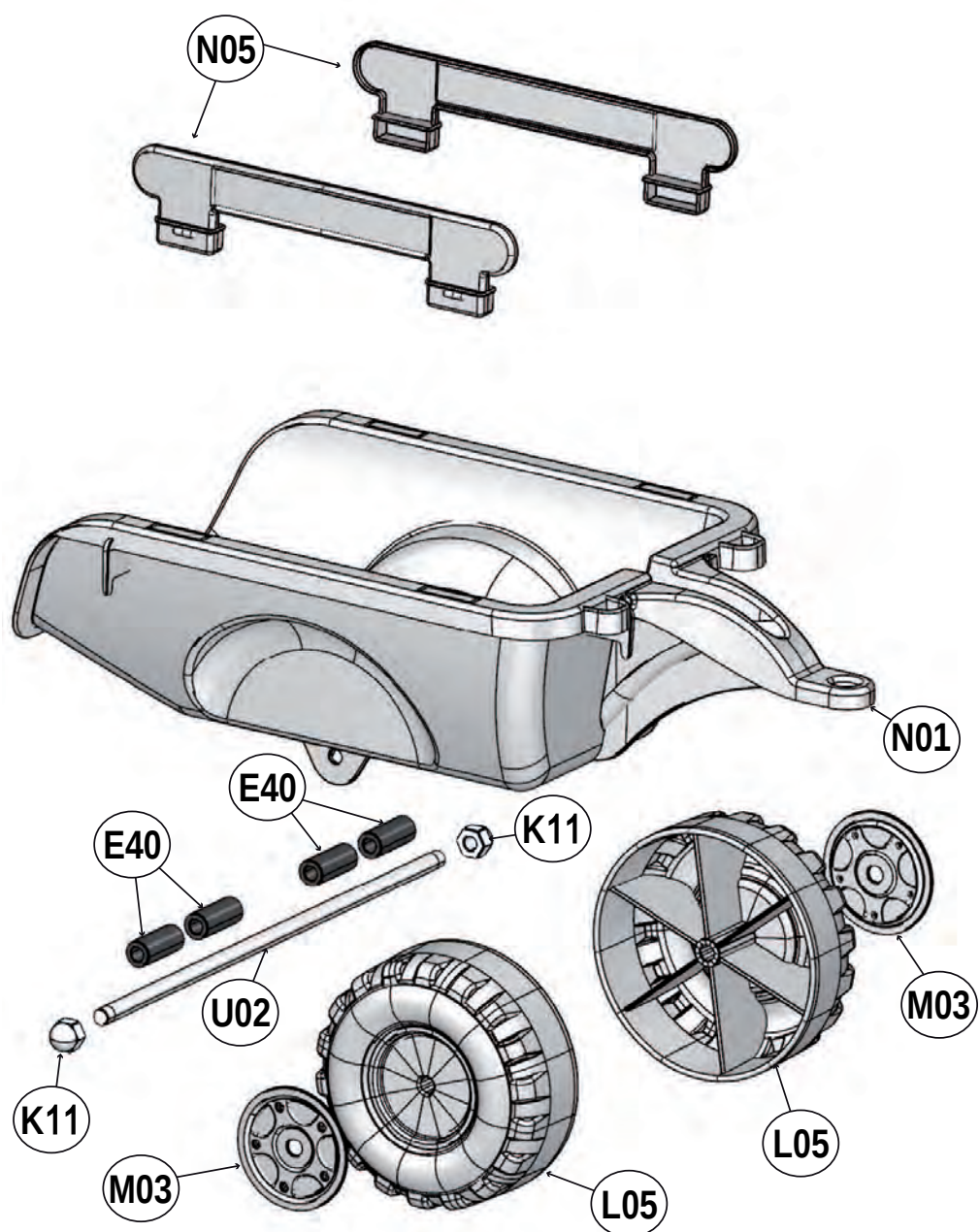


10





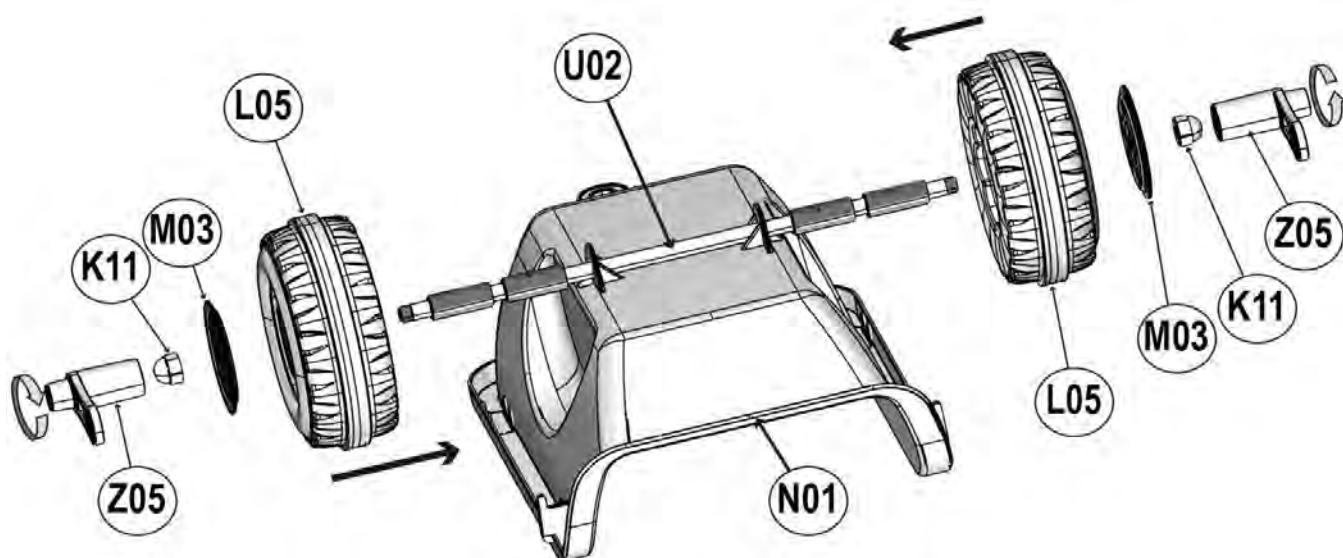




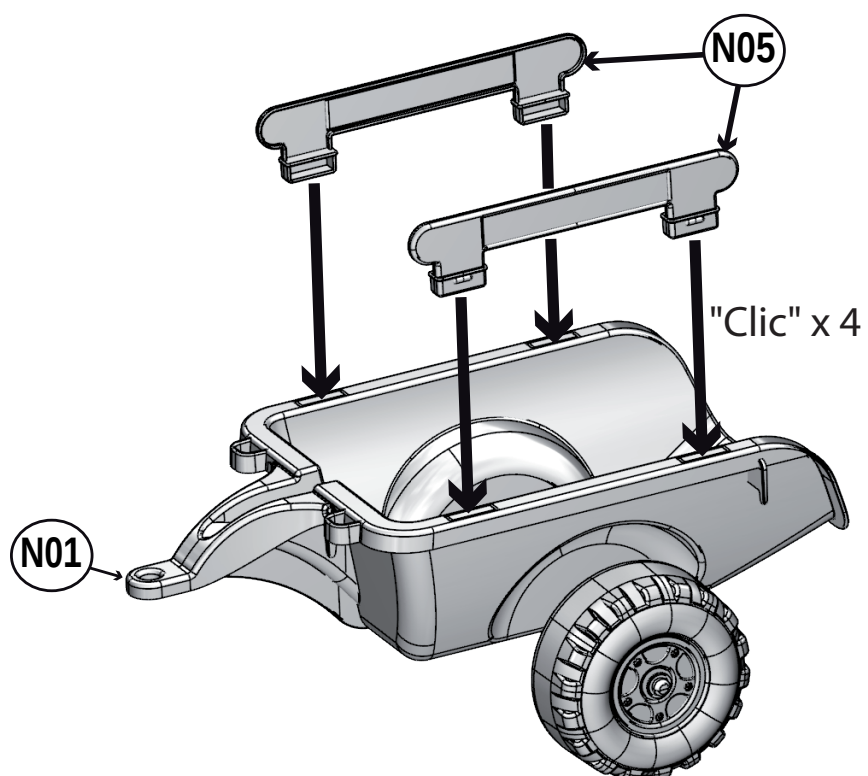
M03	L05	N05	Z05	K11	E40
				 Ø10 mm	
x 2	x 2	x 2	x 2	x 2	x 4

U02	 Ø10 mm x 394 mm	x 1
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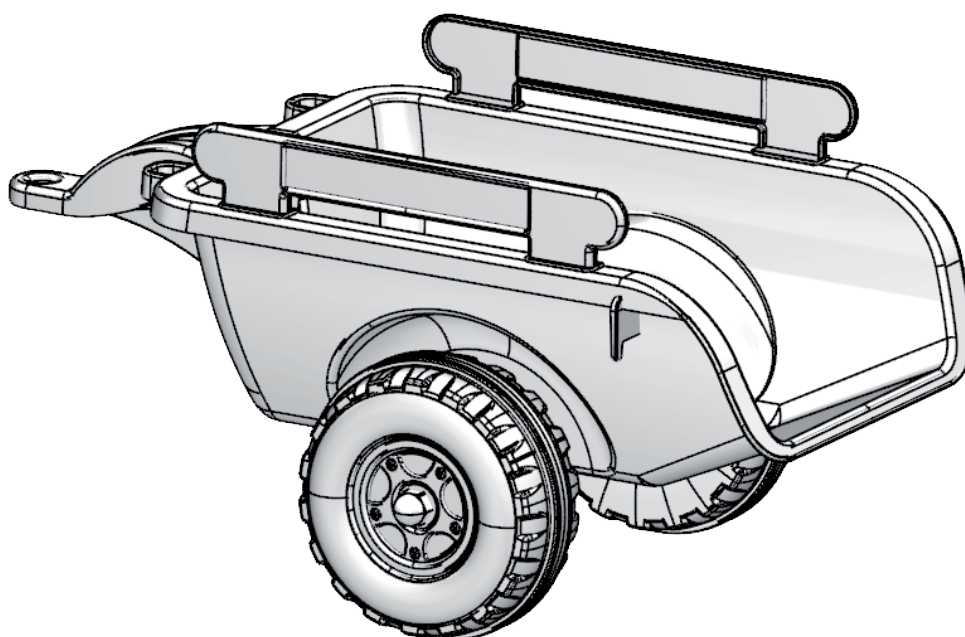
1



2



3





Spare Part Request Formulaire de demande SAV

An issue with one of our toys ? Please fill this form and send it to us, we'll do all the rest !
Un problème avec un de nos jouets ? Complétez ce formulaire et envoyez le nous, on s'occupe du reste !

By email to / Par email à : contact@ahm-group.com | By fax / Par fax au : (630) 377 2295

Request date
Date de la demande :

☐

Concerns parts still under warranty
SAV Sous Garantie

☐

Concerns parts out of warranty
SAV Hors Garantie

Who are you ? Qui êtes-vous ?

Full Name / Nom Prénom :

Full Address / Adresse complète :

Postal Code / Code Postal :

City / Ville :

Country / Pays :

Company / Société :

Phone number / Téléphone :

E-Mail address / Adresse e-mail :

Please describe your toy Quel est votre jouet ?

Item reference ⁽¹⁾ / Référence du produit :

[Please join a picture if possible / Joindre une photo si possible]

Date of purchase ⁽²⁾ / Date d'achat :

Batch number ⁽³⁾ / N° de lot :

1. Falk reference only (printed on the packaging).
Référence Falk uniquement (voir packaging).
2. Please add proof of purchase.
Joindre une preuve d'achat.
3. Batch N° is on a white sticker with a QR Code on the packaging.
Le N° de lot se trouve sur une étiquette blanche avec QR Code collée sur l'emballage.
4. If your product is a tractor + trailer set, thanks in advance for letting us know whether this request concerns the tractor or the trailer.
Dans le cas d'un combiné tracteur + remorque, merci de préciser si la lou les pièces man-quant concernent le tracteur ou la remorque.
5. For all demand concerning out of warranty parts, a quotation will be sent out to your attention for approval. Shipment will then be done after payment has been received.
Pour les pièces détachées hors garantie, un devis est établi et envoyé au client par e-mail pour accord. Aucune commande de produit hors garantie ne sera envoyée avant réception du paiement.

Tell us what's wrong?⁽⁵⁾ Quel est le problème

☐ Oops ! A part is missing ⁽⁴⁾ / Oups ! Il manque une pièce
☐ Tractor / Tracteur ☐ Trailer/Remorque ☐ Other / Autre

☐ Ouch ! Parts have been damaged during transport
Aïe ! Il ya eu de la casse pendant le transport

☐ Worn out parts due to long hours of play
Pièces usées par des centaines d'heures de jeux

☐ Other / Autres
[To clarify / Préciser]

Any additional information could help to handle your case. ⁽⁵⁾

Plus d'informations utiles à nous donner ? Cela facilitera le traitement de votre demande !